





# HEALTHY SAN DIEGO JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE MINUTES – June 8, 2017

Members/Alternates Present: Mary Benson, Michelle Darnelle, Jeff Dziedzic, Kimberly Fritz, Kristin Garrett-Montgomery, Reina Hudson, Greg Knoll (Co-Chair), Leonard Kornreich, MD (Co-Chair), Jennipher Ohmstede, Krista Riganti, George Scolari, Kristen Smith, Caryn Sumek, Sayone Thihalolipavan, MD, Lindsey Wright, Judith Yates, Janet Vadakkumcherry

**HSD Staff Present:** Angela Galba-Davis

Guests: Adriana Cuellar, Aurora Kiviat, Jody Regan, Scott Suckow

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ITEM	DISCUSSION	ACTION		
I. Welcome and Introductions				
	Meeting called to order at 3:00 p.m. by Dr. Kornreich			
	Introductions were made			
II. Public Comment				
	None			
III. Healthy San Diego (HSD) Quality Improvement (QI) Subcommittee Report				
(Krista Riganti, QI Chair)	Health Education & Cultural (HE/CL) Linguistics Workgroup			
	- We had the provider training on May 18th. The focus was			
	on nutrition and low mobility exercises. We received great			
	evaluations.			
	- We are now preparing for the August 17th training in			
	collaboration with Immunizations. We will focus on			
	preventative cancer immunizations and screening. We have a			
	grant that will fund the training. The training will be at the			
	Double Tree Hotel.			
	- In collaboration with Alzheimer San Diego, we will hold an			
	Alzheimer's 101 class on June 28th at noon. The committee			
	voted and the request was approved to use HSD funds for light			
	refreshments at this training.			
	- Greg Knoll - When looking at the funds, if there can be an			
	acknowledgment of consumer representative's babysitting			
	and/or transportation costs that might be needed.			
	Facility Site Review Workgroup (FSR)			
	- We had our FSR Didactic training last month. We had over			
	20 attendees being certified or re-certified.			
	- The health plans are still reviewing the MOAs. We will meet			
	to discuss them on June 14th.			
	Consumer Center for Health Education & Advocacy (CCHEA)			
	- Legal Aid submitted a proposal and was awarded a contract			
	to provide SSI advocacy and assistance			
	- Tomorrow night is the behavioral health recognition event.			

Daniel Melcher, Legal Aid's SSI Manager, is the behavioral health person of the year. He has been working at Legal Aid for 38 years.

- Legal Aid had our annual County audit and did extremely well
- Six peer clients have been hired and we are the largest employer of peers in a non-health field environment
- Through a new amendment to the MHSA funded contract, Legal Aid now has 1.5 FTEs providing case management services for mental health clients referred by other legal practice teams
- Legal Aid submitted a proposal to the County to provide Drug Medi-Cal case management services
- California Children Services Workgroup (CCS)
  - This was Ester O'Connor's last meeting. Her replacement is Alex Kahn.
  - Dr. Wooten announced, that effective July  $\mathbf{1}^{\text{st}}$ , CCS will be their own branch under PHS. The new chief will be directly reporting to Dr. Liz Hernandez. The final org chart will be shared with HSD when completed.
- Health Plan Workgroup (HPWG)
  - The group discussed whether we needed two separate accounts/budgets for Facility Site Review and Health Education &Cultural Linguistics (HE/CL). The group decided to keep all funds under the HE/CL budget and any exceptions will be reviewed/approved.
  - Next month we will discuss the Final Rule in the Joint Advisory Committee meeting in lieu of a presentation
  - Work continues on reviewing and finalizing MOA between the County and the health plans
  - AIS met with Access to independence to form a closer working relationship
  - George Scolari attended the St Vincent de Paul Advisory Board and reported that 85 percent of the members now have health insurance
- The Quality Improvement (QI) Subcommittee meeting has a new agenda structure. The subcommittee plans to discuss QI related efforts including trends, sharing best practices, access issues, collaboration opportunities, coordination of care, etc. Next step is to define our goals as a group and create a list of discussion topics. The group will then prioritize topics and ensure to invite key personnel to attend the meeting to best inform the discussion.

#### IV. Presentation - Agency Recommended Operational Plan (Andrew Pease, HHSA-Executive Finance Director)

- FY 2017-18 CAO Recommended Budget Changes
  - Increases
    - \$13.5M –Salaries & Benefits
      - Increased Retirement Contributions, Negotiated Labor Agreements, and increase of 3.00 staff years
    - \$61.0M Service Delivery Investments
      - \$42.7M Behavioral Health Services
         Expansions/Enhancements (Net increase to BHS budget is \$28.5M after technical adjustments to internal service funds and other accounts that do not impact services.)
      - \$18.3M Program Investments Across Multiple Departments
  - Decreases
  - \$24.5M Self-Sufficiency Services caseload adjustments
  - \$5.2M Community-based Care Transitions Program (CCTP)
- Behavioral Health services expansions & enhancements
   Increase of \$42.7M proposed to expand contracted services budget
  - Continued expansion of treatment slots under Project One For All
  - Long-Term Care investments including additional inpatient beds, Institute for Mental Disease (IMD) beds, and residential step-down beds
  - Expansion of crisis stabilization services for youth
  - Continued emphasis of Psychiatric Emergency Response Teams (PERT)
  - Rate increases to Alcohol & Other Drug (AOD) contracts
  - Various other system of care investments for Adults,
     Children, Youth & Families
  - Offsetting decrease of \$14.2M in internal service funds and other accounts with no impact to services
- Increased Program Investments Across Departments
  - \$5.5M Whole Person Wellness Services
  - Care coordination and services integration for homeless individuals that are high users of Medi-Cal services and have a serious mental illness, substance use disorder, and/or chronic health condition
  - \$5.3M Child Welfare Services Continuum of Care Reform (CCR)
    - State legislation aimed at improving outcomes for children and families

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	- \$2.8M Aging Services
	<ul> <li>IHSS, senior nutrition, Alzheimer's investments, and other</li> </ul>
	supports
	- \$2.0M Public Health Services
	<ul> <li>Examples include Tobacco Control, Childhood Lead</li> </ul>
	Poisoning Prevention Program, Nutrition Education
	- \$1.8M Housing Stability & Support Services
	<ul> <li>Supporting families connected to the Child Welfare system</li> </ul>
	and families on CalWORKs
	- \$0.9M Veterans Services
	Primarily for home or community-based assistance with
N. Astination	activities of daily living
V. Action Items	A4. 44. 2047
Approval of minutes	May 11, 2017 meeting minutes approved as written
from previous meeting	
VI. Chairs' Reports	,
A. Health Services	No Report
Advisory Board	
(HSAB) (Co-Chairs)	
B. CCI/Cal MediConnect	The next Cal MediConnect meeting August 2nd
Advisory Committee	• In May 2017, there were a total of 1,327 calls to the Consumer
Update	Center; only 71 were Cal MediConnect Ombuds calls. The
(Greg Knoll)	year-to-date total calls were 5,508; 578 were Cal MediConnect
(Greg Knon)	
	Ombuds calls. The biggest issue lately is helping people who
	become ineligible for Medi-Cal due to slight increase in
	income who then get disenrolled from Cal MediConnect. Legal
	Aid has been helping them get back on Cal Medi-Connect. It's
	usually some kind of increase income that is negligible and if
	they buy a low price vision program, they can get back on.
	About 50% of the calls have been enrollment or disenrollment
	problems or questions. Issues with balanced billing continue
	to be reported as well.
	Tomorrow the SCAN Foundation is having a call about LTSS
	services for people who are enrolled in Cal MediConnect in
	and long-term care or skilled nursing facilities. The discussion
	will focus on if there are supports or housing option that
	would help them move back into the community setting.
	Additionally, there will be a discussion regarding the post-
	surgery clients and what can we do to help transition them to
	the community.
	SSI Children's Program – Legal Aid was awarded a grant from
	the County which will double the number children who can be assisted through the program

## C. Behavioral Health Workgroup (BHWG)

(George Scolari)

- The behavioral health contact cards are being reviewed and will be sent out as soon as they are finalized
- Medi-Cal initiative updates were provided by Caryn including information on Whole Person Wellness (WPW). Dr. Deborah Ratliff was welcomed as the Co-chair for the WPW Clinical Review Team.
- Tabatha provided an overview of the Drug Medi-Cal Organized Delivery System Implementation Plan that the County has submitted to the state. The County is currently working on rates to submit in the next couple of months to the State.
- Greg Knoll gave an update on SSI for Children. The program has proven to be very successful.
- Rady Children's Hospital gave a presentation on the Chadwick Center for Children & Families - KidSTART and Children's Developmental Services programs
- Greg Knoll gave a Cal Medi-Connect Ombudsman Program update

#### VII. Information/Updates (Written or Oral)

### A. Public Health Services (PHS)

(Dr. Sayone Thihalolipavan)

- Hepatitis A Outbreak This is an ongoing outbreak that started in November and has not been slowing down. It's affecting primarily the homeless and drug users. There have been four deaths and 117 hospitalizations. We have had field teams, vaccines pods, mobile vans, etc., trying to get vaccines to the targeted populations. Public Health Services (PHS) has been working with multiple County departments and other providers, including some of the local Emergency Departments, treatment programs, and the health clinics.
- Zika There have been 89 cases, no local transmission. For more information please visit our websites for Zika and Hepatitis A.

http://www.sandiegocounty.gov/content/sdc/hhsa/programs/phs/community\_epidemiology.html

- Shigellosis There have been a cluster of cases here in San Diego and in Southern California. It primarily affects men who have sex with men. A health alert was sent out last month.
- Syphilis There is a national shortage of Bicillin, which has affected San Diego's supply and PHS had to prioritize distribution for pregnant women due to the concern of neonatal transmission
- Public Health Services is accredited and the annual report is coming up at end of this month

	Tobacco Tax - PHS submitted a one-year plan and waiting on		
	the State for guidance for the transition to the 4-year plan.		
	It's anticipated that we will be receiving around \$3M a year		
	from Prop 56.		
	• Lead has been found in the water supply at multiple schools		
	however not in the general water supply. PHS is working with		
	schools and providing follow-up with the cases.		
	PHS applied for a Naloxone Distribution Grant - The State is		
	offering health departments, a noncompetitive grant, to bulk		
	purchase Naloxone (an antidote for Opioid overdose) and then		
	work with community stakeholders to distribute.		
B. Healthy San Diego	There is a slight degreasing trend in Medi-Cal enrollment	The statistical	
(Caryn Sumek)	Of those enrolled in Medi-Cal 99.3% in a managed care plan	reports will be	
	• The default rate is 35%	sent out to	
	• The number of unduplicated Medi-Cal is 946,000, that	the	
	includes the SSI recipients	committee	
	County Medical Services is up to 54 recipients		
C. Medi-Cal Initiatives	Whole Person Wellness (WPW) Pilot Funds - Every county's		
(Caryn Sumek)	pilot project is different based on the unique structures of		
	their health systems and community need. San Diego's health		
	system is complicated and the size of our county makes it		
	challenging. The planning group is looking into mobile		
	integrated health care. The closest thing to it is the Resource		
	Access Program (RAP).		
	Drug Medi-Cal - The County submitted an implementation		
	plan. The County is currently working on the rates that will be		
	submitted to the state. If the County opts-in and the contract		
	could start in January 2018, however the first 9-12 months		
	would be planning with services potentially starting in early		
	2019.		
VIII. Agenda Items For Next Meeting			
	None		
IX. Adjourn			
	Meeting adjourned by Dr. Kornreich at 4:50 p.m.		

#### THE NEXT HEALTHY SAN DIEGO JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE MEETING SCHEDULED

Thursday, August 10, 2017 from 3:00 p.m. to 5:00 p.m.

Health and Human Services Complex

3851 Rosecrans Street, DOC Conference Room, San Diego, CA 92110

Minutes recorded and transcribed by Angela Galba-Davis